



Future and vision into AMP6

Glynn Haworth

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Continuing into the Future

Celebrating '10 Years' of SCaMP'

We own 56,000 hectares of land in the North West, which we hold to protect the quality of water entering the reservoirs.

Much of this land is home to nationally significant habitats for animals and plants, with around 30% designated as a Site of Special Scientific Interest (SSSI).

SCaMP1 delivered across 27,000 ha

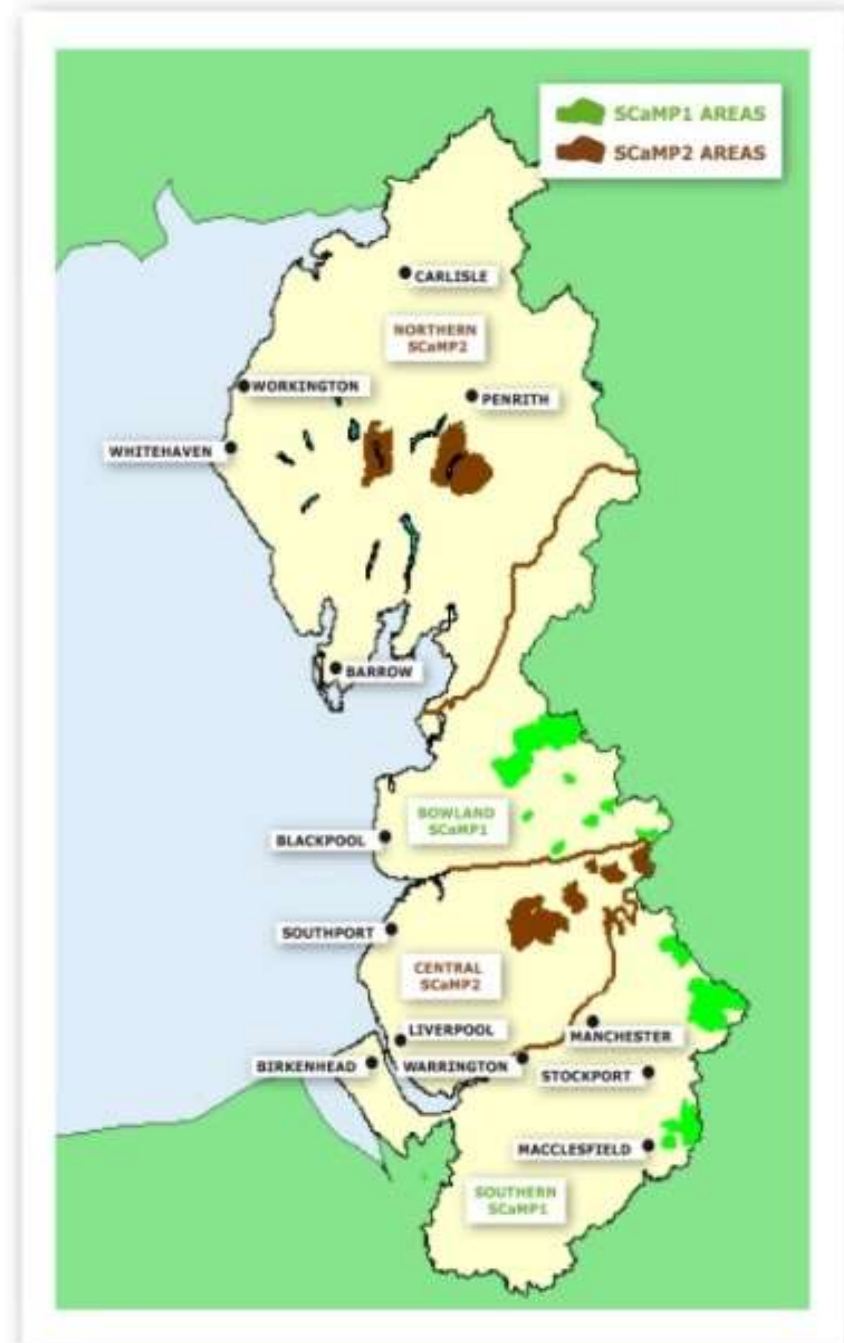
ScaMP2 delivered across 30,000 ha

Capital Spend **£22million**

Grant funding **£4million**

Including delivery of projects with key partners on non owned catchment : (**£4m grant sourced**)

- Woodhead (MFF, NE Landowners)
- Kinder (PDNPA, NE, NT.)



Future and vision AMP6 Business Plan

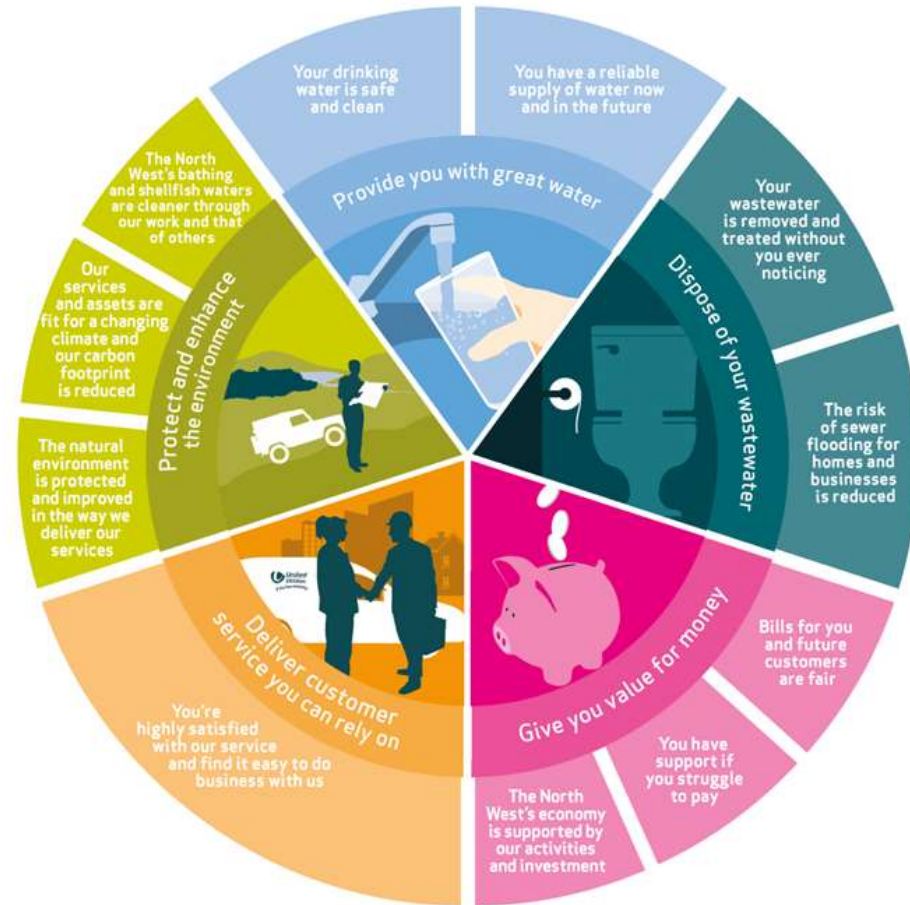
- Every five years Ofwat, our regulator, requires the industry to carry out a review of the prices we charge our customers for water and sewerage services.
- Formed with the views of more than 27,000 customers. (CCG)
- The plan reflects how we intend to deliver our services from the period 2015 to 2020.
- This is sixth Asset Management Plan (AMP) since privatisation of the water industry in 1989, so is known as AMP6.

Based around

5 promises made to customers

11 outcomes

28 measures of success



In December our Business Plan Final Determination was approved by OFWAT .

What our Customers and Stakeholders said ?



More than 90% of customers want us to improve the condition of reservoirs, rivers, lakes, coastal waters and beaches



Stakeholders think a sustainable water supply for the future should be our highest priority



Customers are willing to pay for improvements in the taste, appearance and odour of tap water providing it doesn't have an unacceptable impact on their bill.

Stakeholders want us to take a long-term view to keep future water bills down.

“
The rivers are part of the eco system – if they're all polluted there's no fish, no living things, they've got to be maintained and kept in a clean condition.”

The main wastewater issues are more serious than the wider environmental and drinking quality issues.”

“Focus on the long term - make sensible decisions and be innovative.”

Promises, Outcomes & Measures of Success

One of our outcomes is 'Your drinking water is safe & clean'

Safeguard Zones

Our focus in AMP 6 for catchment Initiatives will be on these Safeguard Zones

Our catchment management work will also contribute to Water Framework Directive 'good status' in our rivers and lakes and reduces bacteriological inputs to streams to improve bathing water quality in our coastal waters in the North West too.

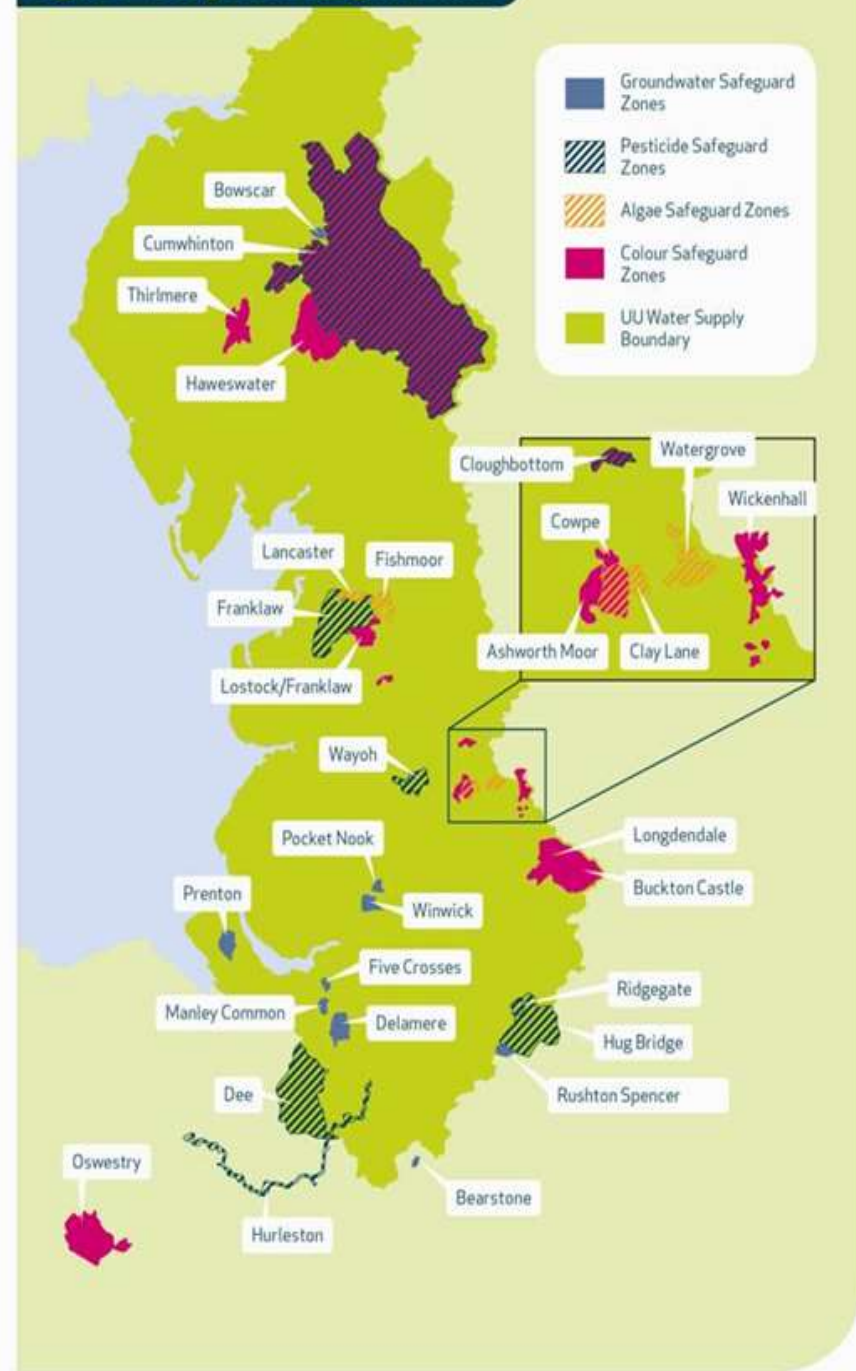


AMP6 -Safeguard Zones

Safeguard zones (SgZ's) are drinking water catchments where the water quality is getting worse.

SgZ's will be a focus on both owned and non-owned catchment in AMP 6, 2015-2020

Colour Safeguard Zones will also contribute to the Life bids .



Safeguard Zones - The Problems

The Environment Agency have designated 20 surface water and 9 groundwater SgZ's in our Operational Region where the water quality is getting worse





+ local authorities

